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Inhoudsopgave

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# Inleiding

# De opdracht

Team GOTO is to make a central customer file to solve the communication problems. This customer file will be maintained by the financial department, but all the other departments will have read-only accessibility.

* Each department will receive its own central user account.
* The bills will be archived when they get deleted there will be no way to permanently remove them.

# Financial Dept.

The database table for the financial department will contain the following fields:

|  |
| --- |
| grootboekrekeningnummer |
| Saldo |
| aantal facturen |
| Omzetbedrag |
| Limit |
| Ledger\_Account |
| BTW-code |

* The department must be able to add, edit and remove bills.
* The financial department should be able to see new customers.
* It has to be possible to view a list of debtors and creditors.

# Sales Dept.

The database table for the sales department will contain the following fields:

|  |
| --- |
| Offer numbers |
| Offer status |
| Prospect Y/N |
| Date of action |
| Last contact date |
| Next action |
| Sale percentage |
| Creditworthy Y/N |

It has to be possible to see if a customer has a change in its BRK status. These changes will be made by the financial department.

The sales department will only be able to add customers and edit customer information they will have no access to project or financial information.

There will be an option to make appointments with customers.

# R&D Dept.

The database table for the development department will contain the following fields:

|  |
| --- |
| Applications |
| Open projects |
| Maintenance contract Y/N |
| Hardware |
| Software |
| Appointments |
| Internal contact person |

The development department has to be able to see and get a notification when a project has been put on "active" or "suspended" by the financial department. The department itself has to be able to put a project on "Done".

The development department should also be able to see when the last time was that they spoke to the customer, whoever they spoke to and what the subject was.